



ANNUAL REPORT 2017



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Initiative for Development
and Cooperation
Annual report 2017

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Initiative for Development and
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THE FIRST DECADE OF IDC

This year we mark 10 years since the founding of the Association of Citizens Initiative for Development and Cooperation – IDC. After many years of work and numerous successful projects, the international organisation Movement for Peace (Movimiento por la Paz) from Spain, where the founders of IDC were active, decided to withdraw from the Balkans. This organisation left behind local civil society organisations that inherited the experience and continued the initiatives and program guidelines from it. Thus, on April 13th, 2007 IDC was created and its founders, many of whom are still close friends and associates of IDC, are:

Vera Tepic, Sandra Petrovic, Miodrag Nedeljko, Sinisa Zabunovic, Djuro Toroman, Rastko Brajkovic, Dragan Vidakovic, Marina Zivkovic, Aleksandar Kojic, Jelena Popovic, Katarina Sladojevic, Bojan GavriloVIC i Jasna Stevanovic.

Since the founding of IDC, it has been actively working with refugees and internally displaced persons, returnees, members of Roma national minority, long-term unemployed people and other marginalised groups. Main activities were vocation training programs, additional training programs, active job search, start-up business programs, organising seminars and trainings. During these years, the experience and enthusiasm of the IDC team have grown bigger, new people and new ideas upgraded our team and our fields of work. In the search for innovative solutions for the socio-economic strengthening of the members of vulnerable groups, we opened our little corner for social entrepreneurship, which we develop and improve even now. IDC is a founder of several successful social enterprises, such as **eko BaG**, the enterprise that makes bags and other accessories from used posters for billboards and **Agro IRIS** with its well-known brand ZaDruga.

IDC is working with vulnerable social groups that usually live under the poverty threshold and together with them we try to get a higher level of social involvement and better visibility of the problems our beneficiaries are facing. As an inheritance of MPDL programme, IDC has continued to work on providing free legal aid and together with our social partners, we are strengthening the implementation and visibility of the peaceful resolution of labour disputes as an alternative to the court settlement for the past five years.

IDC has ten years of experience in innovative solutions in four main program activities: social development, economic development, equal rights and volunteering programme. IDC has successfully implemented different activities directed towards strengthening of social cohesion in over 40 local communities all over Serbia. These activities include infrastructure projects, economic empowerment of members of socially vulnerable groups, activities aimed at raising awareness on specific social problems, volunteering actions, development of social services, delivering direct humanitarian help, to projects in area of rural development, IDC team has got the experience in development and implementation of innovative project solutions and development of strategic partnership with relevant actors on national and international level.

OUR VISION:

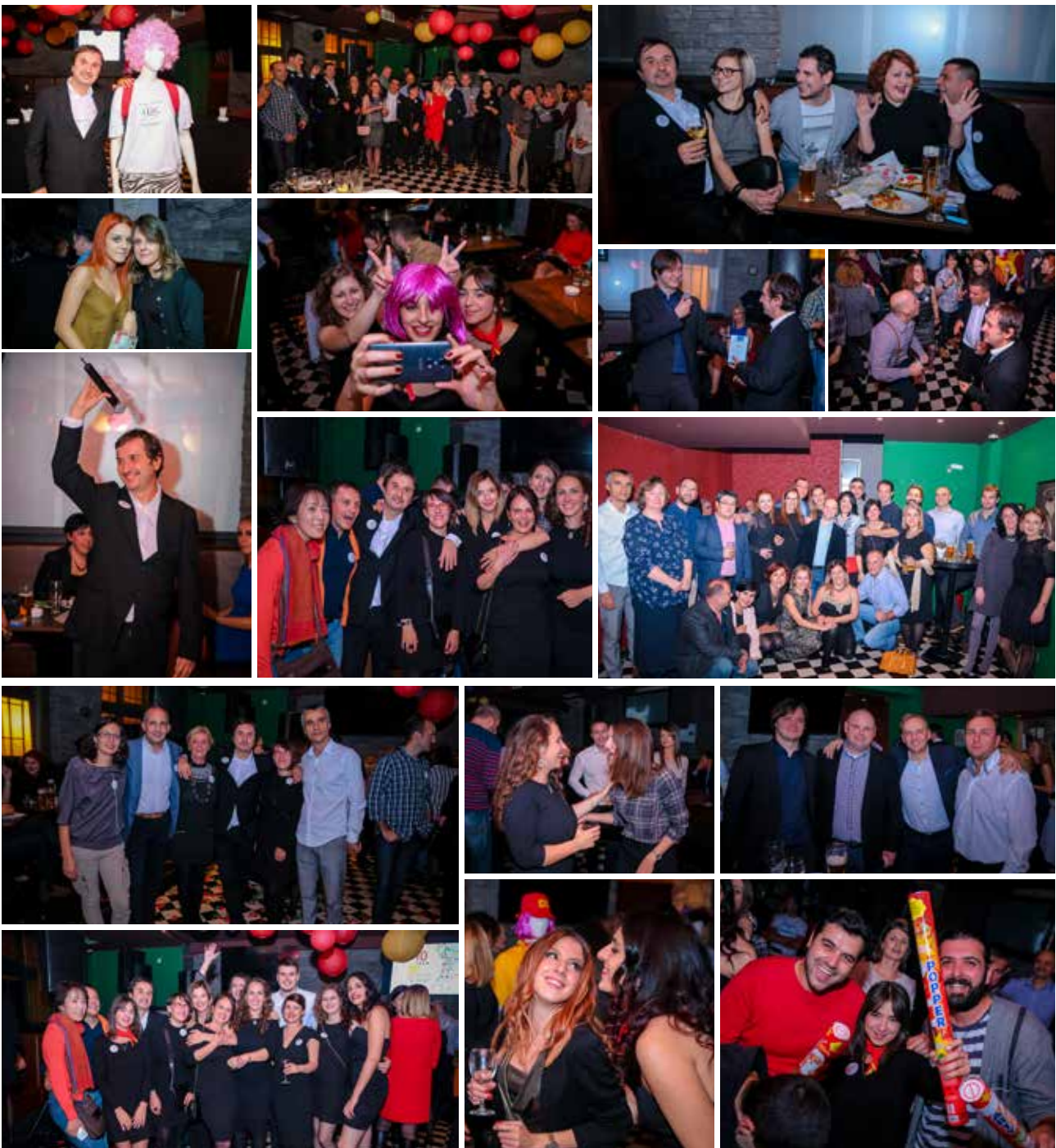
SATISFIED PEOPLE IN JUST SOCIETY!

OUR MISSION:

DEVELOPMENT OF THE SUPPORT PROGRAM FOR THE VULNERABLE SOCIAL GROUPS THROUGH INNOVATIVE SOCIAL-ECONOMIC SOLUTIONS, RESPECTING AND PROTECTION OF HUMAN RIGHTS, DEVELOPMENT OF THE JUST AND RESPONSIBLE SOCIETY WHICH RECOGNIZES DIFFERENCES AND OFFERS EQUAL OPPORTUNITIES.

Celebration of 10th Anniversary of creating the better society

Together with our colleagues, associates, friends and beneficiaries, we paid tribute to the invested effort and dedication, as well as the ideas and courage needed to realize them. This evening was filled with good energy, friendship and laughter, just like the previous 10 years of work.



The anniversary was in particular marked by the congratulations and gratitude of our partners, which are especially important to us as an indication that our efforts are recognized and result in the building of lasting and solid partnerships at the national, regional and European level.



Buenos días Michy, buenos días compañeras y compañeros de IDC's,

Siento mucho no poder acompañaros en persona hoy, lo hago con todo mi cariño y corazón. Y os mando también el afecto y el apoyo de todo el Movimiento por la Paz el Desarme y la Libertad.

10 años ya desde el mítico programa legal que ha contribuido definitivamente a la recuperación de los derechos de los desplazados y de los refugiados en los Balcanes. Habéis hecho un arduo e importante trabajo, y nosotros estamos muy orgullosos de haber podido compartir con vosotros muy gratos, y muchas veces difíciles momentos.

Esperamos que la celebración de hoy y el sentimiento del trabajo bien hecho compensen el esfuerzo de estos 10 años. Os deseamos lo mejor para, por lo menos, los próximos 10 años.

Todo nuestro apoyo y cariño desde España. Un fuerte abrazo,

Francisca Sauquillo



SAMARITAN INTERNATIONAL congratulates



Inicijativa za razvoj i saradnju

on the

10th anniversary

of the organisation.

We are looking forward to the next decade of international collaboration, exchange and friendship!

Ivo Bonarrico, Secretary General

Knut Fleckenstein, President

Top: Letter of congrats from Francisca Sauquillo, President of the Movement for Peace (MPDL)

Left: Thanksgiving plaque from the Samaritan International Network

Bottom: Acknowledgment for long-term successful cooperation delivered by CDI Tetovo



2017 IN NUMBERS

Name of the Project	Project Role	Project Duration		Project Value
		from	to	
Health, Food and Non-food items support for prolonged stay of refugees in Republic of Serbia	☆	01.02.2017.	30.04.2018.	555.000,00 EUR
Our Community Infirmary	★	15.05.2017.	30.05.2017.	30.000,00 EUR
You will never walk alone	★	01.09.2016.	01.03.2017	11.000,00 USD
Human Rights without Borders	★	01.06.2017.	30.11.2017.	15.000,00 EUR
Through Volunteering to Sustainable Communities	★	15.02.2017.	30.11.2017.	10.000,00 EUR
Children rights without borders	★	01.07.2017.	30.12.2017.	30.000,00 EUR
Friendship without borders	★	10.02.2017.	31.12.2017.	60.000,00 RSD
Social partners together for increasing visibility of extra-judicial protection of work rights – Peaceful Resolution of Labour Disputes	☆	01.03.2017.	30.11.2017.	1.800.000,00 RSD
New Decent Job Opportunities for Youth in Serbia	☆	01.03.2017.	01.03.2019.	1.192.000,00 DKR
Novi Pazar – New Jobs	☆	01.12.2017.	31.12.2018.	200.000,00 EUR
Rural Development after the Floods	☆	01.10.2015.	01.09.2017.	240.000,00 EUR

Legend: ★ Applicant ☆ Co-applicant

SOCIAL DEVELOPMENT

The goal of the **Social Development Program** is to strengthen social inclusion, support the development of social entrepreneurship and affordable social services for all vulnerable groups. Currently, through projects implemented within this program, we are trying to bring closer the social services, the concept of social entrepreneurship and the topic of active social inclusion to those who need it the most.

IDC's social development program is one of the most important strategic orientations of IDC, especially considering the number of IDC projects related to the development and promotion of social entrepreneurship and the provision of social services, as well as active membership in international and national networks dedicated to increasing equality and social justice in Europe and worldwide.



Our Community Infirmary

The tendencies of stabilizing the number of migrants and the prolonged stay in Serbia actualized the issue of creating integration mechanisms. In the field of medical care, where IDC has been engaged since the outbreak of the crisis, this means that health care institutions should provide care for migrants who need medical services, as well as for domestic populations. This development of the event is a great challenge, bearing in mind that the health care system in Serbia is rather burdened with the needs of the local population, to which it is trying to respond with outdated equipment and insufficient staffing.

ASB Office in Serbia, thanks to its branch office in Bavaria, tried to contribute to solving this problem. In February 2017, the construction of an infirmary in Subotica was completed. Upon completion of the work, the new infirmary entered the process of obtaining the necessary permits for work. During 2017, thanks to the support of ASB of Bavaria, IDC equipped the infirmary with furniture and medical equipment.

The main goal of the project Our Community Infirmary was to provide medical assistance to the refugees from the Middle East and Africa, mainly children, while at the same time not affecting the ability of the medical institutions to provide for the needs of local population. The infirmary will also be on disposal of local vulnerable social groups of population in Subotica.



Support to the Local Communities

Donation to the Health Center in Šid

The IDC volunteer team used a van that arrived in IDC in 2016 as a donation from our friends from ASB Hessen for full two years in the purpose of the distribution of humanitarian aid packages. With the development of systems of assistance and support to migrants in reception centers, the daily engagement of volunteers on aid distribution activities ceased, and we decided to donate our van to the Health Center in Šid. This Health Center and its employees submitted the greatest burden of the migrant crisis since the main route to Croatia was established through this municipality and three reception centers were established in this municipality. This donation aims to support the efforts of the Health Center invested by the employees in providing adequate medical assistance and protection to both local residents and migrants residing in this municipality. The van will be used to transport kidney patients to dialysis.



Friendly visit and donation from ASB Bavaria

In May, IDC had the honor to host two great friends of our organization, Mr. Hans Ulrich Pfaffmann, Chairman of the Management Board of ASB Bavaria and Member of the Parliament of the German Federal Province of Bavaria and Timothy Wulf, Deputy Director General. Continuous cooperation between IDC and ASB Bavaria resulted in the donation of a fully equipped ambulance vehicle that was handed over to the Health Center in Subotica, as well as a van for the field activities of our volunteering team. In addition to the vehicle, the Health Center in Subotica was also provided with medical equipment intended for taking over the activities of providing medical assistance to migrants and other vulnerable groups in Subotica. On their return to Germany, our guests from ASB started the initiative and managed to raise the funds to provide all the employees of the Health Center Sid with sets of summer and winter medical uniforms.

During the visit to Sid and Subotica, Frank Vogner Reiter, representative of Bellevue di Monaco joined our friends from ASB Bavaria. On behalf of his colleagues, he handed over the check of 1,000 EUR to the IDC for the purchase of medicines for migrants who are being treated at the reception centers where IDC medical teams are present.





Partnership with the Municipality of Zollikon from Zurich

This year we started a partnership with the municipality of Zollikon in Zurich and the Blumenrain gerontology center from this municipality. Thanks to our friend Nebojsa Racic who lives and works in Zurich, IDC made a donation in the form of medical equipment and furniture provided by the gerontology center and the municipality. Donation of a bed was handed over to the hospital in Čačak, whereas the gerontology center in Sombor was equipped with motorized beds with mattresses, special cabinets with trays, machines for sterilization of medical equipment, towel dryers and hydraulic baths. The total value of the grant awarded on two occasions to the gerontology center in Sombor exceeds 300,000 Swiss francs. We are planning to establish a partnership in the coming years, through the implementation of various activities. The first of these activities is the project Plant for Community, whose implementation will start in 2018. The project will be realized in the cooperation with, and with the financial support of the Municipality of Lučani, with the aim of economic strengthening of the rural population of this municipality.

Cooperation with Safe House from Sombor

In addition to the gerontology center, we have successfully cooperated with the Safe House for Victims of Domestic Violence in Sombor. IDC has allocated the sewing machines from its assets for the tailoring courses. The machines were transferred to the Safe House, in order to launch a program of economic empowerment of women through courses of sewing, trainings and handing over the machines to be at the disposal of the beneficiaries of the Safe House and the local Center for Social Work. The cooperation with the Security House then continued on the field of volunteering program, through the implementation of the volunteering camp *Volunteers for inclusion*. This kind of successful and varied cooperation is an example of the development of programs and building capacity in order to show what social welfare institutions can achieve by opening up for initiatives of civil society organizations. In 2018, we hope to continue cooperation with social welfare institutions through various activities, not only in Sombor but in other municipalities in Serbia.



ECONOMIC DEVELOPMENT

Economic Development Program implies the development of non-formal education and economic empowerment programs for vulnerable social groups in order to increase the level of social inclusion.

Projects under this program focus on reducing poverty through finding different solutions for the problem of employment of vulnerable groups, providing permanent housing solutions for refugees, internally displaced persons and returnees, and their economic empowerment through training on starting your own business, giving start-up grants and encouraging self-employment.

Rural Development after the Floods

In 2017, the implementation of the Project **Rural Development after the Floods** by IDC, in cooperation with ASB Austria and thanks to the funds of the Austrian Development Agency and the City of Sabac, was successfully completed. The aim of the project is to improve the socio-economic status of small agricultural farms from the rural area near the City of Sabac through the provision of processing capacities and the association of farmers according to a specific model based on the principles of social entrepreneurship. The most important result of the project is the establishment of the company AGRO IRIS equipped with four mobile dryers and other accompanying equipment. During 2017 **AGRO IRIS** positioned itself on the market with its **brand of dried fruit ZaDruga**.

Through the cooperation with the social enterprise, project has enabled small agricultural households to process their primary products without the use of capital funds for the purchase of equipment or machines for drying fruits and vegetables. By using equipment of the company, beneficiaries add value to their primary products. Also, they are not burdened by the final processing and packaging of products, nor by the placement of products



on the market, which is the responsibility of the social enterprise. On the other hand, as business partners, beneficiaries profit up to 70% of the product unit, which allows them to earn more than by selling raw products. The revenue that the beneficiaries realize through cooperation with Agro IRIS can be up to 3 times higher than the sales revenue generated by selling fresh fruit on the market.

Due to the activities of the project, 100 farmers attended educational seminars on agriculture and writing business plans for agricultural producers, thus enhancing their knowledge and skills for managing their agricultural households. 20 owners of small agricultural households from these 100, became subcontractors of Agro IRIS, which resulted in the economic empowerment of these 20 families.

Young people, women and elderly people are involved in the production process, whereas the process of final processing and packaging is done by the NOVITAS Consult Company, a company that employs people with disabilities, which made this step of production sustainable and socially responsible.

The best indicator of the success and achievement of the activities implemented within the Project Rural Development after the Floods is the success achieved by IDC's social enterprise AGRO IRIS at the most prestigious regional fair, at the 84th International Agricultural Fair in Novi Sad.



Therefore,
our products under the
brand ZaDruga, won



DRIED PLUM
GREAT GOLD MEDAL
OF NOVI SAD AGRICULTURAL FAIR;

APPLE CHIPS
GOLD MEDAL
OF NOVI SAD AGRICULTURAL FAIR;



The award for the company AGRO IRIS
**CHAMPION OF QUALITY
FOR GROUP OF PRODUCTS**
for dried plum!

The brand of dried fruit ZaDruga is the
winner of this year's
April Award of the City of Šabac
in the category Development of villages,
agriculture and local communities as
the center of decision making aimed at
improving living and working conditions



Interesting project activities within which
our brand of dry fruit was built have
earned a huge media space;

Over **9,000 followers** of the Facebook
page ZaDruga

Over **300,000 people** have seen posts on
the Facebook page of the company;

Media space in national and local media
in equivalent of **74,000 EUR**.

Novi Pazar – New Jobs

At the end of 2017, several new projects were initiated, one of them being the project Novi Pazar – New Jobs. The project is supported by the German-Serbian development cooperation, implemented by the German Office for International Cooperation (GIZ) and realized in partnership with the City of Novi Pazar, IDC, the Regional Development Agency Sandzak – SEDA and National Employment Service branch in Novi Pazar. The Project Novi Pazar - New Jobs aims to contribute to increasing the employability and employment of hard-to-employ categories, primarily returnees under the Readmission Agreement, as well as other hard-to-employ categories in accordance with the National Employment Strategy 2010-2020 and other relevant national and local strategies and plans.

The main activities of the project are focused on providing support for 4 main categories:

- self-employment of unemployed persons from the hard-to-employ groups for starting their own business;
- retraining and additional trainings of persons from hard to employ groups;
- grants to the local copmanins for creating the newly created jobs for people from hard to employ groups;
- grants to the association of citizens from the territory of Novi Pazar for developing social entrepreneurship on local level;

Through this kind of solutions and partnership-oriented approach, the project tends to contribute to the capacity building and promotion of positive measures in order to increase employment through the presentation of a model intended for these categories.



Field visit to Austrian farmers by the cooperants of AGRO IRIS

In April agricultural producers from the vicinity of Sabac, cooperants of social enterprise Agro Iris, arrived in Austria for a three-day visit to our partners from Arbeiter-Samariter-Bund. They had a chance to present their products of the brand ZaDruga in Vienna. Their journey then continued to the west of Austria, where they had the opportunity to exchange experiences with Austrian farmers, and to become familiar with the principles of social entrepreneurship, organic production and fruit and vegetable production models in Austrians.



During the visit, Andreas Balog, a member of the Managing Board of ASB Austria, presented the IDC with a gift as a sign of gratitude for cooperation. IDC's Executive Director Miodrag Nedeljkovic expressed the gratitude to the representatives of ASB in a form of promo products of the social enterprise Agro Iris formed within the project jointly implemented by IDC and ASB Austria.



Educational seminar Road to Independence

This year, IDC participated and passed training within the seminar Road to the Independence, dedicated to monitoring the social and labor integration of people with disabilities, especially people with physical, psychological and psychosocial difficulties in the countries of the Central European Initiative. The seminar was held in Florence organized by the Central European Initiative and Arca Cooperativa Sociale.

The roundtable - Best educational practices in the integration of migrants

In the framework of the round table in the organization of the SOLIDAR network, we had the opportunity to engage in learning and education as a means of responding and overcoming the social challenges that Europe is facing. Participants of the roundtable were hosted by the Spanish organization Liga Española de la Educación y la Cultura Popular.

Lifelong Learning

IDC took part in a seminar dedicated to the concepts of lifelong and non-formal education and the problem of mismatch between the formal education system and the labor market in the countries of Europe. The seminar was held in Copenhagen and organized by the SOLIDAR network.



New Decent Job Opportunities for Youth in Serbia

On the basis of a successfully finished project the World of Work for Youth, the IDC and the Danish FIC launched another project in the field of youth employment. The project New Decent Job Opportunities for Youth in Serbia aims to promote social dialogue and encourage the cooperation of social partners in order for them to work together to reduce the unemployment rate of youth in Serbia. The project is being implemented in cooperation with the social partners of the United Trade Unions Independence, the Confederation of Autonomous Trade Unions of Serbia, the Serbian Association of Employers and the European Network of Civil Society Organizations SOLIDAR.

The aim of the project is to strengthen the cooperation and social dialogue of social partners in Serbia in drafting a joint proposal of the Social Partners Action Plan for increasing the number and quality of jobs for young people in Serbia. The project aims to increase the capacities of social partners and other relevant stakeholders through various activities in order to implement this Action Plan. One of these activities is a **study visit to the partners from Denmark**. During this visit, the representatives of the social partners and the IDC got acquainted with the work of the Danish trade unions, the functioning of the training centers, the processes of retraining and additional qualification, the dual education system, the legal framework for youth employment and examples of good practice in these areas.



Having in mind that the changes in labor legislation and the functioning of the labor market are conditioned and shaped by pre-accession harmonization with the European legislation and requirements, it is of great importance that the social partners are informed and familiar with European employment policies and working bodies dealing with the issue of youth employability at the European level. **Representatives of social partners and IDC also visited the European Parliament in Brussels**, where they met with representatives of the European Economic and Social Committee and with advisers for social policy and employment of youth in the pan-European regional councils. The social partners were introduced with the work of SOLIDAR in the field of creating dignified jobs for young people. Another activity on the project was writing of a brochure "The state and perspectives of youth employment policy in the Republic of Serbia", which presents the labor market research for the past 5 years, an overview of the strategic and normative framework of youth employment policies in Serbia, as well as other information useful for young people on the labor market. The project is implemented with the support of the Civil Society in Development - CISU.

EQUAL RIGHTS FOR EVERYONE

The **Program Equal Rights for Everyone** is dedicated to the promotion, implementation and protection of human rights of vulnerable social groups. The basic objectives of the program include providing access to justice and reducing the social exclusion of vulnerable categories of people.

Through various projects and using a variety of tools through this program, we strive together with our beneficiaries to uphold a greater degree of social inclusion of vulnerable social groups, as well as the visibility of the problems that they are facing with. A program Equal Rights for Everyone is a program that includes various types of projects for assistance and support to the refugees, internally displaced persons and returnees, long-term unemployed, hard-to-employ categories of people and new social groups in need such as migrants, including particularly vulnerable categories such as children, unaccompanied minors, separated families, persons in need for international protection and others

Health, Food and Non-food items support for prolonged stay of refugees in Republic of Serbia

In 2017, the number of migrants in Serbia stabilized, but providing for migrants accommodated in 18 centers in conditions of extended stay, continued to be a major challenge for Serbia.

ASB office in Serbia and IDC managed to secure the continuation of project funded by the Federal Ministry of Foreign Affairs of the Republic of Germany, whose basic component is the provision of medical assistance, as well as food and hygiene assistance to migrants located in reception and transit centers. The significance of continuation of support is best illustrated by the number of medical interventions implemented, whose absence would have catastrophic consequences not only for direct beneficiaries, but also for the local communities receiving the migrants.



5 engaged medical teams

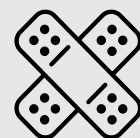
8 engaged doctors



6 engaged nurses / medical technicians



number of transit / reception centers in which medical protection is provided



17.179

medical interventions

In addition, IDC's volunteer team contributed through **552 volunteer actions** deployed during **969 volunteer days**. The actions included clearing public spaces, dissemination of humanitarian aid, providing information, integrational workshops of sewing, carpentry workshops, IT workshops, Serbian language lessons, sports and other activities, as well as support to IDC medical teams (packaging, transport and distribution of medical equipment and medicines, help with medical documentation).



Children Rights without Borders

With the funds provided by the Spanish donors Laboratoria Vinas, we continued to support the migrants located in transit reception centers in Sid, Subotica, Dimitrovgrad and Sombor, by the end of 2017. The support included the following components: medical assistance in the form of medicines and medical equipment for the existing IDC medical teams, protection of children and unaccompanied minors, providing direct services in the form of humanitarian aid to migrants and encouraging youth activism.



With the support of Laboratorias Vinas we provided:

- treatment and therapy for 4.015 migrants through the supply of IDC medical teams to 3 reception centers with the necessary medicines and medical equipment;
- 1.700 vitamin mix ZaDruga dried fruits have been distributed in order to improve the nutritional value of meals and the quality of diet of migrants in 2 reception centers;
- 5 centers are equipped with toys, sports equipment, board games and other materials for active leisure time activities for children and young people;
- 500 T-shirts were distributed to children aged 0-16 years in 5 reception centers;
- during the project, 3 expert reports were prepared on the respect of human rights and the protection of children and unaccompanied minors in the migrant crisis;
- 20 sports, creative, educational and other events for children and youth, supported by IDC volunteer team as part of their regular activities and some of them were:
 - spring sports games in Sombor;
 - cricket practice for volunteers;
 - basketball practice with the local basketball club from Sombor;
 - international volunteer camp Volunteers for inclusion;
 - sports day in Dimitrovgrad;
 - games without borders with the Srem Development Center;
 - creative workshops with the Sombor Educational Center.



Third time on the St. Nicholas train for IDC

The train of St. Nicholas or Nicolauszug is a New Year's event dedicated to children from vulnerable and marginalized social groups organized by the Arbeiter Samariter Bund (ASB) Austria for the seventh year in a row. Thanks to this event and through the international network of civil society organizations Samaritan International (SAM.I.), children from all over Europe have the opportunity to come out from their gloomy everyday life for a day and feel the festive atmosphere in the way every child deserves. IDC as a member of the SAM.I Network took part in this event for the third time. This year we went on a trip together with the children from Zracak and the psychological counseling of the children's dispensary in Cacak. Zracak is a daycare facility for children, young people and adults with disabilities. For most users of Zracak this trip was the first trip out of the country, the first excursion with peers, while the New Year's magical atmosphere and the train ride through Austria to Marijajel were a real winter adventure!



Human Rights without Borders

In 2017 we started the implementation of the project Human rights do not know the borders, supported by the Foundation Ana and Vlade Divac, the Arbeiter Samariter Bund SEE, the Novi Sad Humanitarian Center and the Helsinki Committee for Human Rights from Macedonia, within the grant scheme Help on the route, financed from EU funds. The **Help on the Route** project deals with monitoring and strengthening respect for the human rights of migrants on the road through Serbia and Macedonia. Within the framework of this project, IDC deals with the observance of human rights in the field of medical assistance and health care for migrants and raising the level of awareness about the problems that migrants are facing on the road through Serbia.

Through this project, the realization of the camp **Volunteers for inclusion** was supported, and in 2017 two events were also dedicated to marking the International Day of Volunteers and the International Human Rights Day. An important component of this project is networking, and IDC has joined the newly formed Help on the route network consisting of 24 organizations from Serbia and Macedonia that provide assistance and support to migrants.

Human rights and the rule of law advocacy

A crucial component of the program Equal rights for everyone is advocacy for strengthening of the rule of law and raising awareness at the regional and European level about the specific problems of the Serbian society in the field of the rule of law.

Third European Forum on Migration

IDC participated in the Third European Forum on Migration, held in the European Parliament in Brussels. The theme of the Forum was Access of Migrants to Europe: Accessibility of Rights and Services



The reaction of civil society to regressive populism

IDC participated in the seminar dedicated to the strengthening of the radical right groups in Europe and the course of joint work of the civil sector in the fight against regressive populism. The seminar was held in the European Parliament in Brussels and organized by the European Civil Forum.

Europe Seminar - Balkans and EU

In the framework of the Europe Seminar - Balkan and EU, our program coordinator Jelena Andjelic, spoke about Serbia's perspective in the context of EU integration. The seminar was organized by Fagligt Internationalt Center - FIC



European Citizens Days

This year, IDC hosted the annual event of the European Civil Forum where civil society representatives had the opportunity to exchange ideas and experiences and contribute to tackling the political, institutional and social challenges facing European society.

Solidarity as a solution to the refugee crisis

IDC also participated in the #RefugeesWelcome event - Solidarity as a solution to the refugee crisis, organized by the Global Progressive Forum, FEPS and SOLIDAR. On the opening of the conference Commissioner for Emergency Relief and Emergency Response (DG ECHO) Christos Stylianides and the Greek Minister for Immigration Yiannis Mouzalas addressed the participants.



Sabir Festival - Syracuse

Our director Miodrag Nedeljkovic, as one of the panelists of the Sabir Festival, spoke about the difficulties of the migration crisis in Serbia and the geopolitical position of our country between EU member states (Bulgaria on one and Hungary and Croatia on the other hand) in the context of the migrant crisis.



Sabir Festival is a unique event that combines cultural events - concerts, theater performances, workshops etc. - with panel discussions, debates and lectures dealing with current socio-political topics. The Sabir Festival is organized by Arci nazionale, CAF ACLI and Caritas Italiana in cooperation with Associazione Studi Giuridici Immigrazione, A Buon Diritto, Associazione Carta di Roma and CGIL Confederazione Generale Italiana del Lavoro, and is realized through the participation civil society organizations representatives that are members of the international networks Migreurop, EuroMed Rights - Tunisia, European Civic Forum and SOLIDAR.



Social partners together for increasing visibility of extra-judicial protection of workers rights - Peaceful Resolution of Labour Disputes

IDC has successfully implemented the fifth consecutive project dedicated to advocacy and promotion of the institute of peaceful resolution of labor disputes supported by the Solidar Suisse Office in Serbia, which IDC implements in cooperation and partnership with the social partners - United Trade Unions Independence, the Confederation of Autonomous Trade Unions of Serbia, the Serbian Association of Employers, with the support of the Republic Agency for Peaceful Resolution of Labor Disputes.



This year's activities continued not only at the level of giving recommendations but also with the aim of strengthening the accessibility of this institute and the visibility of the Republic Agency for the Peaceful Resolution of Labor Disputes itself. Workshops were held in 4 cities in Serbia, where representatives of employers, together with local company employees, had the opportunity to get acquainted with the institute of peaceful resolution of labor disputes, as well as the functioning of the Republic Agency for the Peaceful Resolution of Labor Disputes. After that reconcilers and arbitrators went through a simulation of a procedure of peaceful resolution of labour

dispute individual and collective one as well, with the participation of present colleagues. As a part of the project, an online course for peaceful resolution of labour disputes was created (www.mrrs.rs), that has a revision test included. Probably the most innovative element of this project is the Application for peaceful resolution of labour disputes for mobile devices. The application is free and can be downloaded from the Google App Store and Apple Store. Besides the basic information about the institute and the Agency for peaceful resolution of labour disputes, through the application anyone can ask questions to the Agency and even initiate the the proceeding before the Agency, which is completely new possibility introduced by the state administration body. Besides that, the application has a consultative forum for reconcilers and arbitrators, a place where they can consult within themselves when there is a need for that. The forum has given a great contribution to the constant exchange of the knowledge and experience between reconcilers and arbitrators which is an important contribution to the strengthening of the capacities of the Agency itself. Within the project, the Handbook of good practices in the peaceful resolution of labor disputes was prepared, with the support of reconcilers and arbitrators, as well as the Republic Agency for the Peaceful Resolution of Labor Disputes.



VOLUNTEER PROGRAM

You will never walk alone

In March, we successfully completed the project *You will never walk alone*. The project activities included taking portraits of 40 migrants in camps and on the road through Serbia, setting the mobile, interactive exhibition in Subotica, as well as the recording and projection of the documentary film. The exhibition and film *You will never walk alone* are supported within the framework of the grant scheme "Strengthening the capacities of local communities in Serbia through overcoming the consequences of the migrant crisis", implemented by UNDP in cooperation with the Ministry of Public Administration and Local Self-Government and the Commissariat for Refugees and Migration of the Republic of Serbia, thanks to the funds provided by the Government of Japan.

More than 60 volunteers, young people from Subotica, Belgrade and other cities participated in the implementation of these activities. The aim of the project was to sensitize the local population for the topic of the refugee crisis and encourage youth activism in the local community.

The documentary *You will never walk alone* shows the fragments of human destinies of migrants on the road through Serbia and groups of volunteers who want to see human faces and life stories behind the statistics and newspaper articles on the migrant crisis. The film was premiered in the American Corner in Subotica, and at the final event in Mikser House in Belgrade, the audience had the opportunity to see a documentary and an exhibition of photographs created within the project.

The success of the first documentary film of IDC's volunteer media team was proven by the fact that the segment of the movie *You will never walk alone* was shown in the event dedicated to celebrating the World Refugee Day at the Regional Office of the United Nations Development Program for Europe and Asia.

Partner on the project: Youth Office of Subotica



The conference dedicated to the presentation of tools for volunteers who provide assistance to migrants in learning languages

Language represents the *conditio sin qua non* of the integration into society. Mastering the language of the host community makes a person fully able to participate in the labor market, to educate and to participate in civic life. Over 120 representatives of organizations providing language support to refugees, migrants and asylum seekers attended a conference held in the Council of Europe in Strasbourg. The conference was dedicated to the presentation of a set of tools developed by the Council of Europe in order to facilitate volunteers providing linguistic support to refugees to understand, prepare and provide good quality lessons, since they are usually not teachers by profession, but only active citizens. The representative of IDC took part in this conference and brought with her useful knowledge and tools for the work of our volunteers who already started Serbian language workshops for Migrants in Miksaliste and reception centers last year.

Help on the route

On the **International Volunteer Day**, our volunteers and their peers from the asylum center in Krnjaca visited the Museum of Science and Technology in Belgrade. Through socializing and playing together, they sent a message that volunteers always and everywhere bear the flames of humanity and solidarity, both in times of crisis and in times of peace.

We marked the **International Human Rights Day** with a workshop with over 20 children accommodated in the Principovac Primary Center. In an interesting and age-appropriate way, through coloring, drawing and painting, they had the opportunity to get acquainted with the core principle of the Universal Declaration of Human Rights that all people were born free and equal in rights and dignity.

Training: Intercultural education, civic activism and peaceful coexistence

IDC once again took part in the annual training academy traditionally organized by the European Network of Civil Society Organizations SOLIDAR. The theme of this year's Academy was Intercultural Education, Civil Activism and Peaceful Coexistence. The Academy was held in Ipswich, in cooperation with the British member of the network Volunteering matters.

This year, the Academy has also managed to bring together a large number of youth workers, volunteer coordinators and other representatives of network organizations that, within their organizations, are engaged in encouraging youth activism, developing support programs and involving young people. Over 20 participants exchanged experiences with their colleagues from 14 European countries on current social problems common for the whole continent and informed other participants about the social problems and opportunities in their country.



Third Volunteers Meeting organized by Arbeiter Samariter Bund Hessen

After seven unforgettable days spent in Darmstadt in 2015 and hosting of German volunteers in 2016 in Belgrade, this year our volunteers participated in the third Volunteers Meeting organized by ASB Hessen. In addition to 10 volunteers of Arbeiter Samariter Jugend and 10 IDC volunteers, this year 10 volunteers from the Hungarian organization Országos Szamaritanus Tarsasag also joined the Volunteers Meeting. The theme of this year's meeting was Living in Europe 2017 - borders, wealth, populism. In addition to the workshops and practical tasks, volunteers also had the opportunity to meet the German region of Hessen, visit Frankfurt, Wiesbaden and the medieval castle where the provincial parliament is placed today, to meet their peers who volunteer in Germany and Hungary and get to know the culture of the countries they come from.

First Aid

In 2017 IDC First Aid Volunteer Team continued with training. In addition to exercises and preparations for the SAM.I network first aid competition, our team began started to grow and improve, so they started teaching first aid. Throughout the year, our team held first aid trainings to employees and volunteers from partner organizations from Sid and Sombor who provide assistance and support to migrants on their way through Serbia. They piloted their first aid trainings through trainings for employees and volunteers of the Srem Development Center in Sid and the Sombor Education Center.

We aim to support and develop skills of our volunteering team in order to improve the general health culture and knowledge in the field of first aid among the general population, but especially among people who work on a daily basis with vulnerable social groups that have vulnerable health, such as migrants. First aid is the most important step in reducing disability and mortality after an accident, which is why our goal is to spread knowledge and skills, to strengthen their accessibility and to promote the role of first aid in saving lives!



International volunteer camp Volunteers for inclusion

In the period from 1st to 15th August, IDC organized an international volunteer camp Volunteers for inclusion in Sombor. The camp brought together 16 participants from 8 countries around the world. Volunteers from Portugal, Spain, Germany, Italy, Australia, Japan, Canada and Serbia spent two weeks doing various community-based activities in this community.



The camp Volunteers for Inclusion is part of a wide range of 40 international volunteer camps organized by youth and other civil society organizations in Serbia every year with the help of Young Researchers of Serbia. The camp was realized as part of the Youth Rules (Mladi su zakon) Program of the Ministry of Youth and Sports, supported by the funds under the grant scheme Help on the route, implemented by Ana and Vlade Divac Foundation, ASB SEE, the Novi Sad Humanitarian Center and the Helsinki Committee for Human Rights from Macedonia, thanks to EU funds.

During our stay in Sombor, our host was the Safe House for victims of domestic violence. During these two weeks, thanks to the diligence of the volunteers, we enriched the space of our hosts, painting the interior, gardening, mowing the lawn, making garden furniture out of pallets and painting the garden wall. The complete work material was provided by the local company ProArt Beauty, whose employees supervised the works and taught our volunteers how to be crafty.



During the camp, volunteers designed and held artistic, creative, music and other workshops in the reception center in Sombor. Together with the local basketball club, we organized open basketball training in the center for migrants, joined by the participants of this club and their friends and acquaintances. Together with the children from the center for migrants, we participated in the Sombor Children's Market, an event that is held every Saturday from April to October in the market in Sombor for 13 years now. At the market, we sold toys that were collected by our colleagues from IDC and ASB and homemade fragrant soaps, made by our volunteers in the workshop held by our long-time associate Sanida Klaric from the social enterprise Bio Idea. All the profit collected from the sales was used for the purchase of materials for workshops and procurement of materials for making a drinking fountain in the yard of the reception center.



Although it seems that every moment during the camp was filled with work, our volunteers and camp leaders have together managed to find the time to create and organize various events, discussions, projections in the camp and for the local population. Our volunteers organized an international dinner under the slogan "One table for All" and prepared traditional dishes from their countries and served it to the citizens of Sombor. The city of Sombor thanked our volunteers



and organized a dinner at the municipal bungalow near the canal, where the volunteers had the opportunity to taste the famous local stew. In addition to the stew, volunteers also had the opportunity to taste other dishes and to learn about the cultural diversity of this part of Serbia during a trip to Backi Monostor, where local people showed them the traditional crafts such as forging, grinding or knitting fishing nets and the participants had the opportunity to meet the only remaining builder of wooden boats in Serbia.



Our camp succeeded in positioning itself as a relevant tool for solving social problems and encouraging young people to deal with social problems. The proof of that is the fact that our camp was chosen to host a team of cameramen who wanted to show the role of a camp leader through the form of a web documentary - *Young Leaders*.



Award for one of the most successful International Volunteer Camps

For the International Day of Volunteers on December the 5th IDC was given the award for the most successful international volunteer camp. Within the annual conference of the national volunteering program Youth rules (Mladi su zakon), the prize was presented by the Young Researchers of Serbia on behalf of the Ministry of Youth and Sports of the Republic of Serbia and the program Youth Rules (Mladi su zakon). This award has motivated us to continue with creating innovative solutions in the coming years in order to build a just and responsible society that respects diversity and provides equal opportunities for all.



European Voluntary Service

Based on the successful cooperation from the previous year we continued our cooperation with organizations from Europe within the Erasmus+ program of the European Voluntary Service.

The volunteer exchanges started in 2016 were completed successfully. We welcomed Sanja from an unforgettable volunteering experience in Slovakia, while Ognjen, who left with her, stayed at the ranch in Banska Bystrica, as a mentor for future volunteers.



Milica and Vanja completed their one-year long volunteering engagement at ASB kindergartens in Frankfurt. While Vanja returned to Serbia to sum up her impressions and apply the experience gained during her life in Germany to the activities at home, Milica stayed in Frankfurt, where she is now spending time with new volunteers from Serbia, Marina and Marija.



With ARCI Culture Solidali, our partner from Italy, who hosted two volunteers in Foggia last year, this year we have improved the program. Ana and Danja from Serbia went this time to Lecce and Perugia, where they will participate in activities aimed at the integration of migrants, along with two other volunteers from a partner organization from Lebanon.

Vanja returned from Croatia enriched with various experiences and knowledge, while her roommate Magdalena visited Serbia briefly and returned to Zagreb, a city that became her new home during her volunteer experience. Each of these examples shows that EVS, in addition to developing skills and knowledge, a life changing experience - often in the long run.



NETWORKS

solidar

Solidar

Since 2013, IDC has been a member of European Network of Non-Governmental Organizations – SOLIDAR working for improving social justice in Europe and worldwide. SOLIDAR represents the voice of its members in front of international and EU institutions by actively lobbying, but also provides project management services, coordination, monitoring of policy implementation and awareness raising on issues important for its members. SOLIDAR works with civil society organizations, trade unions and political parties that share our values. SOLIDAR is a member of the SOCIAL PLATFORM (European Platform of Social NGOs), CONCORD (EU NGO Confederation for Assistance and Development) and EUCIS-LLL (European Platform for Civil Society Organizations for Lifelong Learning).



SAM.I network

IDC has been an active member of the International Samaritan Network - SAM.I since 2014. International Samaritan Network is a European federation of non-profit and non-governmental organizations that are independent of political and religious organizations and who work in the fields of social services, civil protection, first aid and volunteer work. SAM.I network is an intermediary between the European institutions and its members in areas of interest to their work, primarily in the fields of medical care, volunteer work and humanitarian assistance.



ENSIE network

As the Secretary General of the SENS network, IDC joined the ENSIE network which brings together 25 national and regional organizations from 18 European countries. The main goal of the network is to advocate, maintain and develop networks of social enterprises engaged in the integration of hard-to-employ and marginalized groups. ENSIE works on capacity building by encouraging cooperation and partnerships, promoting good practices and participating in the definition of European policy in the area of social exclusion. Since 2011, ENSIE has been recognized as a key partner of the European Commission in the field of social inclusion of marginalized groups.



European Civic Forum

The European Civic Forum is an international network that gathers over 100 associations and non-governmental organizations from over 27 countries in Europe, who are actively working on issues such as civic education, human rights defense and advocacy for democracy.



World Association of NGOs – WANGO

The World Association of Non-Governmental Organizations (WANGO) is an international organization uniting NGOs worldwide in the cause of advancing peace and global well being.



IRIS Network

IRIS network

Since 2015, IDC has been a member of the regional network IRIS (Improving Social Services), which gathers over 140 members of civil society organizations from Croatia, Bosnia and Herzegovina, Serbia, Montenegro, FYRoM, Albania and Kosovo. IRIS network is the only regional network that connects civil society organizations dealing with the provision of social services in the region of Southeast Europe. IRIS aims to strengthen the role of not-for-profit social service providers throughout Southeast Europe and to ensure that these organizations are recognized as equal partners by the public sector.



Volonteuropa

Volonteuropa is an international network promoting volunteering, active citizenship and social justice in Europe and beyond. Volonteuropa currently has over 50 members in more than 20 countries across Europe and the wider world. The secretary of the network is Volunteering Matters, the leading UK organization in the field of volunteerism, both in practice and in the advocacy for this concept.



Youth4Change

Youth 4 Change Network (Y4CN) is an international network of NGOs that develops and shares operational practices, advocates, in favor of the social & professional integration of vulnerable and excluded young adults.



SENS network

SENS is a network of the social economy in Serbia and the only national network that gathers social enterprises. IDC, as the Secretary General of the Network, seeks to maintain, complement and monitor the development of a network which now has 20 active members. The Network seeks to provide education, expert advice and promotion to members at all stages of starting and running a business. By combining and sharing knowledge and experience, social enterprises become stronger, more visible and influential.



KorSP – Coalition for development and promotion of social entrepreneurship

IDC is one of the founders and a member of the Coalition for Development and Promotion of Social Entrepreneurship, along with TRAG Foundation, European Movement in Serbia, Group 484 and Smart Collective. The Coalition is continuously advocating for the development of social entrepreneurship, raising the awareness of the general public about social entrepreneurship, reducing poverty, increasing opportunities for the employment of marginalized groups, social inclusion and solving social problems in alternative ways.



European Anti-Poverty Network - EAPN

The European Anti-Poverty Network - Serbia has been in existence since December 2010, and in mid-2011, it became a full member of the European Anti-Poverty Network (EAPN). The network gathers 21 organization from Serbia working together to reduce poverty and inequalities in society and promote the idea of sustainable social development through their activities.

Konekta

The Network of Social Services Providers in Serbia KONEKTA was founded by 28 organizations and institutions and 6 associate members. The mission of the Network is to improve the protection of the most vulnerable citizens by increasing the scope, diversity and quality of social protection services in the territory of the Republic of Serbia, by supporting the capacity building of service providers.



Help on the route

Since this year, IDC is a member of the newly formed Help on the Route network that brings together 24 organizations from Serbia and Macedonia that are active in providing assistance and support to migrants in these two countries. The goal of the network is to encourage cooperation and a coordinated approach to the protection of the human rights of migrants passing through Macedonia and Serbia.

IDC FRIENDS

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